

INVESTIGATION INTO THE WEST AFRICAN EXAMINATIONS COUNCIL (WAEC) - GHANA DEPOT-KEEPING EXERCISE, ACCRA

ABSTRACT

The West African Examinations Council (WAEC) scrutinizes its procedures and activities periodically to ensure that quality is maintained. In line with this tradition, this study sought to investigate the WAEC Depot-Keeping exercise in order to highlight its setbacks. The study employed the cross-sectional design. A combination of cluster, purposive, random and convenience sampling techniques was used to select the sample. A total of 258 respondents comprising 24 GES Officers, 55 WAEC Staff and 179 Supervisors were involved in the study.

Four (4) sets of questionnaire as well as an observation schedule were developed, validated and used. In addition, two focus group discussions (FGD) of 8 WAEC senior staff each were held. Data was analysed using qualitative and quantitative methods. The study confirmed that depots used by WAEC were generally appropriate for their purpose and that the measures to safeguard security of materials at the depot were generally effective. However, a number of perceived challenges were identified. They included inadequate briefing for commissioned officers, overcrowded depots, depots that fall short of the required standard, inadequate police personnel, and poor remuneration. The study recommended, among others, that WAEC should hold brainstorming sessions with its staff to address the concerns raised by respondents.